

Procedure of the AHPGS for the settlement of appeals, objections and complaints



The AHPGS has procedures at its disposal which grant universities the right to object to the implementation of an accreditation procedure and to complain about accreditation decisions.

1 Appeal / Opposition related to procedural steps

With regard to the procedure, the AHPGS grants the university a right to appeal or to object.

Appointment of the experts

The Accreditation Commission of the AHPGS nominates the experts for the respective procedure. The university is informed about the nomination by the AHPGS office. The university is given the opportunity to raise justified objections to the nomination of experts and to submit them to the office of the AHPGS. The Accreditation Commission examines the objections, but is entitled, stating its reasons, not to follow the objections.

Report of the on-site assessment within the context of the accreditation procedure

After the on-site assessment, a report is prepared for which the expert group is jointly responsible. The university receives the report (without recommendation for a decision) for comment. The university is entitled to assert factual corrections and submit them to the AHPGS office. The Accreditation Commission of the AHPGS examines the statement and decides whether the objection is justified.

2 Complaint against a procedure of the AHPGS

According to § 10 of the articles of association of 14.02.2019, the executive board has appointed a committee of experts to which the university in question

can submit a complaint regarding a procedure of the AHPGS. The committee listens and examines regarding the proper execution of the procedure.

The decision of the Board of Complaints is communicated to the university by the office of the AHPGS.

(Resolution of the Executive Board on 26.09.2019)